



African Photography Safaris

With Alan Hewitt & Kaleel Zibe

Contact Us

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PRIVACY POLICY

STATEMENT

We will never pass on your information to any third parties, except where it directly relates to your trip or workshop with us. Examples of who we may need to pass information on to might be accommodation providers or transport providers etc.

However, we will only share information that is actually relevant to those third parties. For example, we may share your food preferences to an accommodation provider, but we would not share your medical details with them unless they needed it specifically to arrange medical help for you.

We do not share any of your information publicly anywhere.

THE TYPE OF PERSONAL INFORMATION WE COLLECT

We currently collect and process the following information:

- Personal identifiers, contact details and characteristics (for example, name and contact details)
- Travel document information, such as passport and visa details
- Travel information such as your flight details
- Medical and travel insurance information, as well as next of kin etc. in the event of an emergency
- Food preferences
- Information on your photography gear and experience so we can help you better when you're with us
- From time to time, there may be other forms of information stored, but they will always be relevant to your trip or workshop with us

HOW WE GET THE PERSONAL INFORMATION AND WHY WE HAVE IT

We either get the information directly from you (e.g., phone calls, email, messaging with you), or from our website when you interact with it, such as place an order online, or fill in a form.

We only store this information in relation to the trips or workshops you have booked with us.

HOW WE STORE YOUR PERSONAL INFORMATION

Your information is securely stored either on our website or on our computer systems.

YOUR DATA PROTECTION RIGHTS

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us if you wish to make a request.

HOW TO COMPLAIN

If you have any concerns about our use of your personal information, you can make a complaint to us in writing, using the contact details above.

You can also complain to the Information Commissioner's Office (ICO) if you are unhappy with how we have used your data.

The ICO's address is:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
UK

Helpline number: +44 303 123 1113

ICO website: <https://www.ico.org.uk>